NHV

Sustainability Report 2025



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About this report

This report presents the NHV Group sustainability performance for the 2025 calendar year.

We recognize that the value of sustainability reporting extends beyond compliance. Transparent disclosure of our environmental, social, and governance (ESG) performance is essential to building trust with our stakeholders, supporting informed decision-making, and reinforcing our commitment to responsible business practices.

By actively tracking and reporting on sustainability metrics, we gain insights that help us identify risks, drive operational efficiencies, and uncover new opportunities. This approach enhances our resilience, strengthens our reputation, and positions us to meet evolving expectations from shareholders, customers, employees, and regulatory bodies.

While the implementation of the Corporate Sustainability Reporting Directive (CSRD) has been postponed by two years, we believe that consistent, credible sustainability reporting is a critical tool for long-term value creation and a key element of our corporate responsibility.

The content of this report is partially aligned with the CSRD framework, and our carbon footprint has been assessed in accordance with the Greenhouse Gas (GHG) Protocol. As our first sustainability report, it outlines our current strategy and accomplishments to date. Targets and action plans are in the process of being developed.

Published by

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About NHV Group

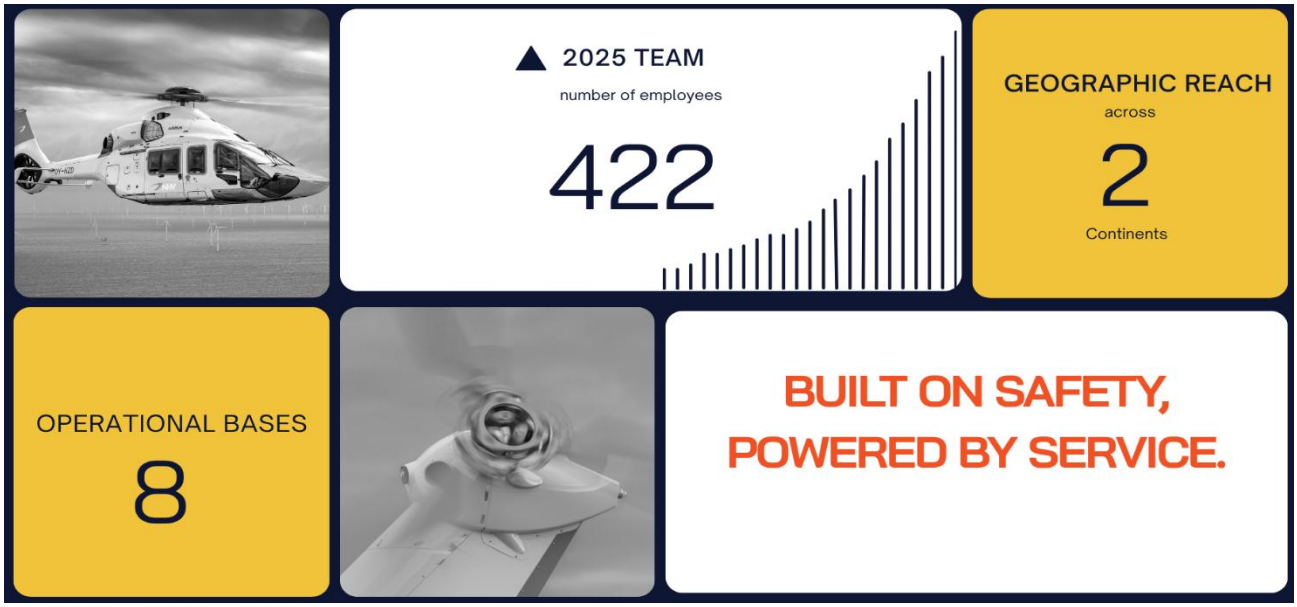
NHV Group, headquartered in Ostend, Belgium, is specialised in B-to-B helicopter services and has a strong geographic presence in the North Sea. The Group conducts operations out of several bases on 2 continents with a team of 422 employees.

NHV's main focus is on the energy producing industry, including the renewables sector, with the Group being active in a wide variety of services.

Our operations include Oil and Gas, Maritime Services, Offshore Wind Operations, Maintenance Repair & Overhaul Services and NHV Academy Training.



Oil & Gas Operations | Maritime Services | Offshore Wind Operations | Maintenance Repair & Overhaul | NHV Training Academy



Message from our CEO



At NHV, sustainability is about making responsible decisions that strengthen our business today while preparing us for the opportunities and challenges of tomorrow.

This means reducing our environmental impact where we can, investing in our people, operating safely and ethically, and continuing to deliver the high standards our customers expect.

I am proud of the progress we have made over the past year and the foundations we are putting in place for the years ahead.

In 2025, we continued to shape our sustainability strategy and build on the double materiality assessment completed in 2024. Working closely with our employees, customers, suppliers and shareholders has helped us better understand where we can have the greatest impact and where our efforts should be focused.

One of our key priorities is reducing our environmental footprint. We have continued to invest in a modern, fuel-efficient fleet and expanded the use of Sustainable Aviation Fuel (SAF), with all flights departing from our Head Office and all Vestas operations from Esbjerg, Emden and Gdansk now operating using SAF. We also completed our second carbon footprint assessment, giving us a stronger understanding of where our emissions occur and providing the data needed to set meaningful targets for the future.

At the same time, sustainability is about much more than carbon emissions. It is about people.

The safety, wellbeing and development of our employees remain our highest priorities. Every day, our pilots, engineers and support teams demonstrate exceptional professionalism and commitment, enabling us to deliver safe, reliable and high-quality services to our customers. Their dedication is the foundation on which NHV is built, and I would like to thank every one of them for their contribution.

I am equally proud that we expanded the scope of our ISO 9001-certified Quality Management System across all operational bases and achieved ISO 14001 certification for our Head Office in Ostend and our operational bases in Rotterdam, Aberdeen and Esbjerg. These achievements reflect the commitment of our teams to continuously improving the way we work.

Looking ahead, we know there is still much to do. We have not yet reached the destination, but we have established a clear direction. As the industries we support continue to evolve—particularly the growing offshore renewable energy sector—we see sustainability not only as a responsibility, but also as an opportunity to innovate, improve and create long-term value for our customers, our people and our business.

Lars-Henrik Thorngreen, CEO NHV Group

Highlights 2025

Planet



Completed second corporate carbon footprint

Expanded SAF

ISO 14001 certification

Fleet modernisation

People



Mental health awareness week

Employee engagement

Training programmes

Safety Initiatives

Governance



ISO 9001 certification

Updated Code of Conduct

Double materiality

ESG reporting framework

The Three Pillars of our Sustainability Strategy

Our sustainability strategy focuses on three key areas, which are linked to the UN Sustainability Development Goals (SDG).



The first pillar, **Planet**, focuses on our commitment to manage our environmental impacts, reduce our carbon footprint and positively contribute to the energy transition.





The second pillar, **People**, underscores our commitment to provide a safe & healthy working environment to our employees and deliver a safe service to our customers.





Finally, through **Governance**, our third pillar, we want to emphasize our commitment to conduct our business in an ethical and socially responsible manner.



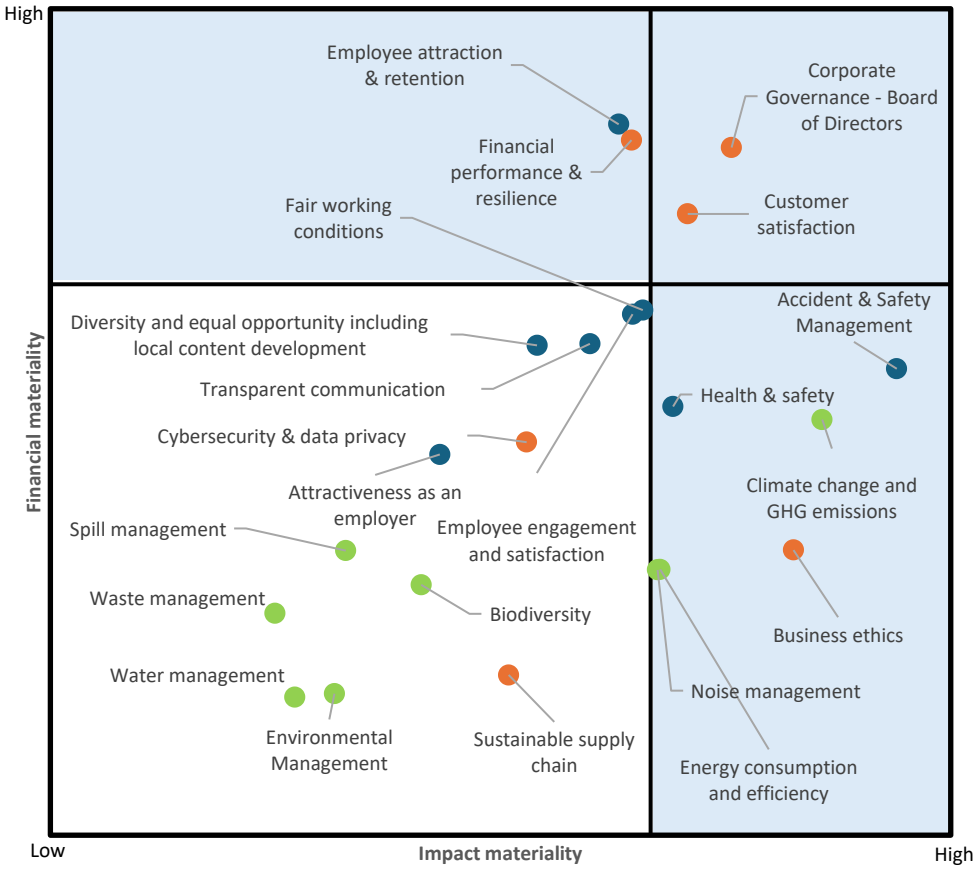
These three pillars and the specific focus areas within each of these were defined through our double materiality assessment.

Building on our Strategy

Double Materiality Assessment

Early 2024 we conducted our first Double Materiality Assessment (DMA).

We identified and assessed the Impacts, Risks and Opportunities (IROs) associated with our business operations. This was done in consultation with our internal and external stakeholders including our employees, customers, suppliers, and shareholders, which gave us an opportunity to validate the outcome and confirm our vision on sustainability.



Based on the assessment we have identified the following topics as material.

Environmental – Planet

- Climate change and GHG emissions
- Energy consumption and efficiency
- Noise management

Social - People

- Accident & Safety Management
- Health & safety
- Employee attraction & retention

Governance

- Business ethics
- Financial Performance & resilience
- Corporate Governance - Board of Directors
- Customer satisfaction

Going forward we are now developing our strategy to mitigate the impacts & risks and define our next steps to leverage on the opportunities.



Planet

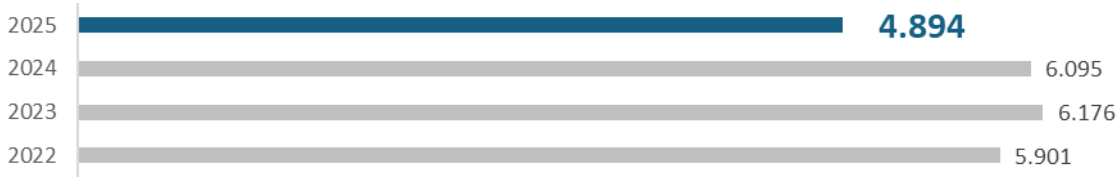


Climate Change & GHG Emissions
11

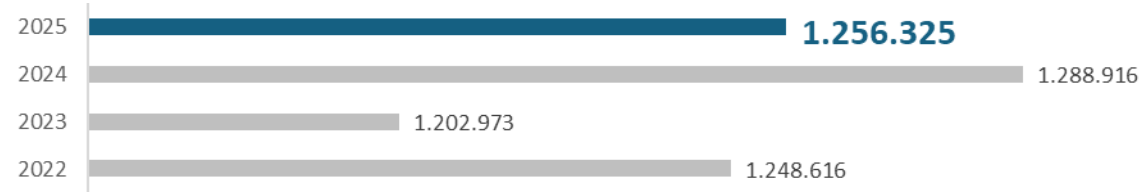
Supporting Energy Transition

Energy Consumption & Efficiency

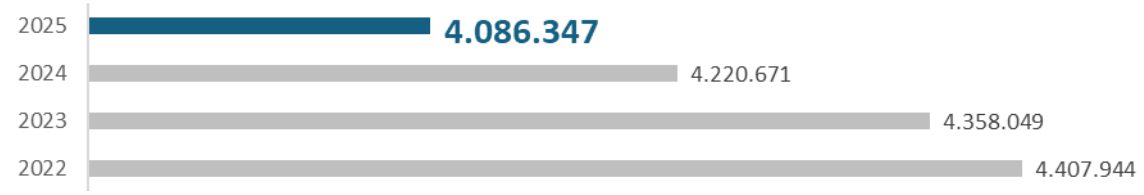
Aircraft fuel consumption
in tonnes



Electricity consumption
in kWh



Total energy consumption (excluding aircraft fuel)
in kWh



Noise Management

Waste Management

At NHV, we are committed to minimising waste through prevention, responsible resource management and the reuse of materials wherever possible.

As part of our ongoing sustainability efforts, we have introduced several initiatives across our operations. Across our Base Maintenance locations, fuel used during fuel tank leak checks can now be recovered and reused, rather than disposed of as waste.

Our commitment to waste reduction also extends to everyday workplace practices. Since 2017, we have encouraged employees to replace single-use plastic and paper coffee cups with reusable mugs, demonstrating how small changes can collectively make a meaningful difference.

In addition, several digitalisation initiatives, including the introduction of Electronic Flight Bags (EFBs), have helped reduce paper consumption across our operations.

Waste that cannot be prevented or reused is collected separately and managed by specialised third-party waste management companies, supporting responsible disposal and recovery practices.

Environmental Management System

Climate Change & GHG Emissions

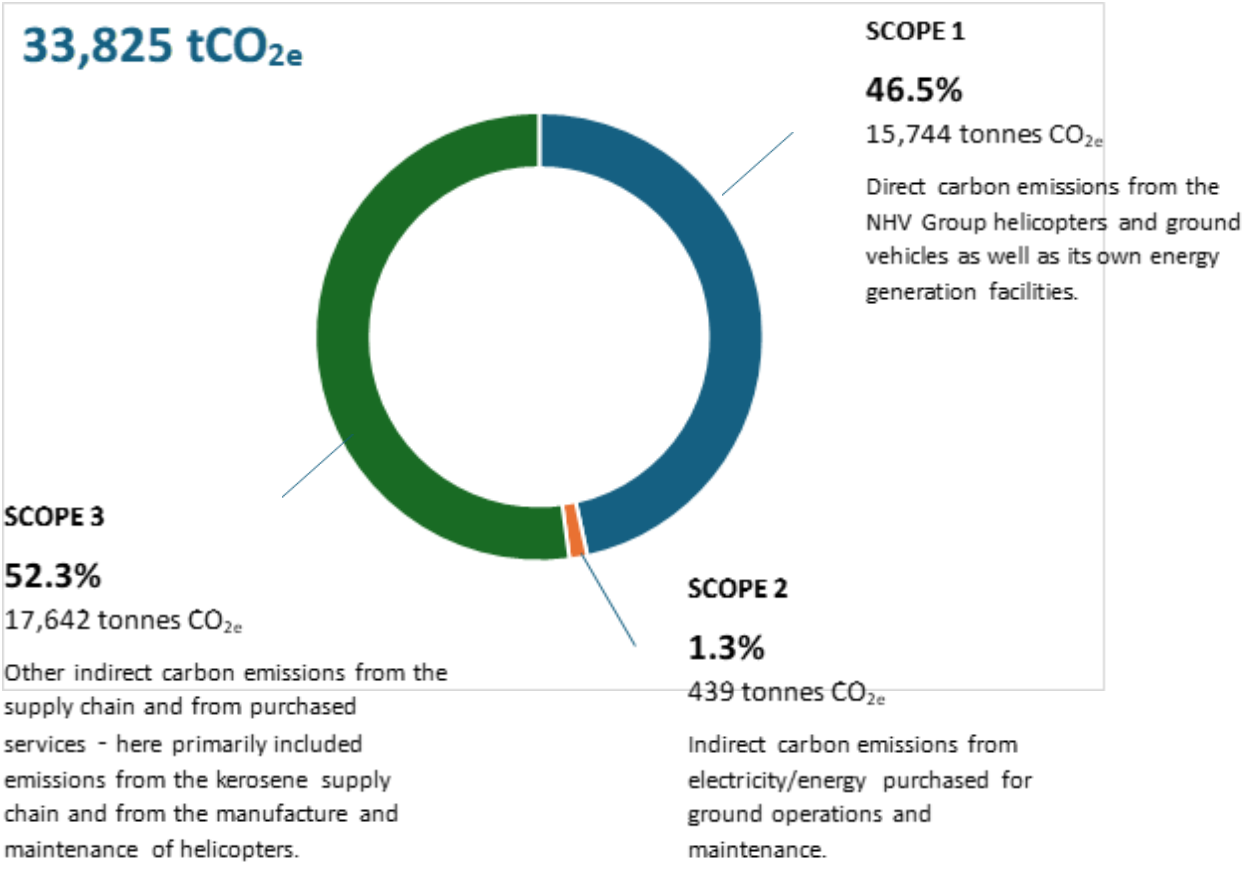
NHV Group is committed to set challenging climate protection goals. Our main sources of greenhouse gas (GHG) emissions are aircraft fuel use and emissions from ground equipment and facility electricity and heating. This puts decarbonisation of our operations as a core element of our sustainability strategy.

While climate change creates challenges, it also creates opportunities in supporting the ongoing energy transition including the growing offshore wind energy sector.

Carbon footprint

NHV Group has been monitoring scope 1 and 2 Greenhouse Gas (GHG) emissions since 2022. Early 2025 we have conducted our first full corporate carbon footprint assessment including scope 3 emissions.

While the Omnibus I simplification package has recently reduced the application scope of the CSRD Directive, we remain committed to publishing this report in its full scope.



2025 Direct and indirect CO_2 emissions of the NHV Group (in tonnes CO_{2e})

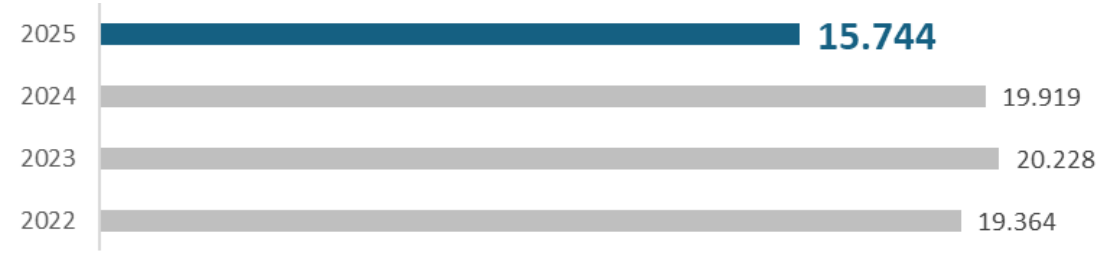
Compared to 2024

in tonnes CO_{2e}



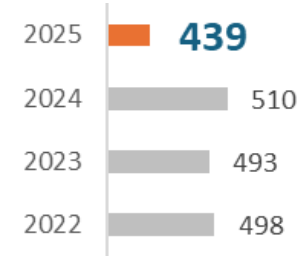
Scope 1 - Direct Emissions

in tonnes CO_{2e}



Scope 2 - Direct Emissions

in tonnes CO_{2e}



Scope 3 - Direct Emissions

in tonnes CO_{2e}



Total emissions reduced by approximately 21% compared with 2024. This was primarily driven by lower flying activity at several bases, greater deployment of newer aircraft types and increased SAF usage.

Decarbonisation strategy

Our decarbonisation strategy focuses on three main pillars:

PILLAR 1	PILLAR 2	PILLAR 3
Modern fleet	Sustainable Aviation Fuels	Infrastructure, operations and supply chain
• NHV operates a modern and fuel-efficient fleet to generate less emissions.	• NHV is working with suppliers and customers to advance the use of Sustainable Aviation Fuels (SAF) • NHV has been using SAF for its operations since 2023.	• Electrification of vehicles (e.g. towing vehicles, company cars)

Pillar 1 - Modern Fleet

We continue to invest in a modern and more fuel-efficient helicopter fleet. These latest-generation helicopters produce lower noise levels and have all the latest safety features.

The backbone of the fleet now consists of the Airbus H175 and H145D2/3 and Leonardo Helicopters AW 139 and AW 169 types.

In 2025, the AS365N3 have been replaced by the H145 D3 for the maritime pilot shipping service operations out of the harbour of Rotterdam.



H175



AW139



AW169



H145 D2/3

Pillar 2 - Sustainable Aviation Fuel (SAF)

Key facts about SAF

- In the near future, SAF has the greatest potential to reduce CO2 emissions from international aviation.
- SAF includes synthetic aviation fuels, advanced and other aviation biofuels, as well as recycled carbon aviation-fuels.

SAF@NHV

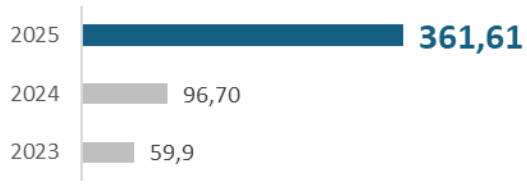
We have been using SAF for its operations out of Ostend (B) since 2023.

In 2024, SAF accounted for 0.38% of the fuel used, which increased to 1.5% in 2025.

NHV uses Sustainable Aviation Fuel (SAF) made from certified Used Cooking Oil (UCO), giving waste materials a second life instead of relying on fossil fuels. Because the fuel is produced from recycled cooking oil rather than crops grown specifically for fuel, it does not compete with food production. The fuel is ISCC EU-certified, meaning its origin and sustainability credentials are independently verified and fully traceable throughout the supply chain.

Reduction in scope 1 carbon emissions using SAF

in tonnes





Pillar 3 - Infrastructure, operations and supply chain

We have several initiatives to reduce our carbon footprint in our operations, our facilities and supply chain.

Examples are:

- Electrification of company cars
- Use of electrical helicopter carrier
- Reducing electricity consumption by replacing older type lights (halogen or incandescent) with more energy efficient LED Lighting
- Reducing paper consumption through digitalisation
- Cycle to work programmes to reduce carbon emissions linked to commuting

Supporting Energy Transition

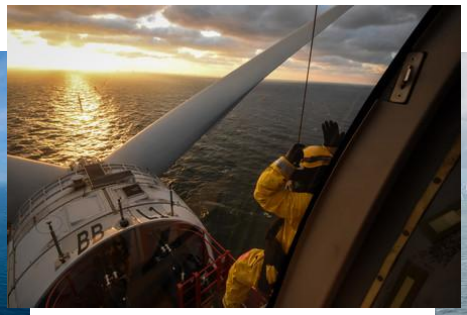
NHV Group supports the energy transition by providing transport services to offshore wind farms located around the North Sea. Reliable helicopter transport is essential to constructing, operating and maintaining offshore wind farms.

By safely transporting technicians to offshore installations, NHV plays a direct role in enabling renewable electricity generation across Europe. Our goal is to further expand this activity over the coming years.

In December 2024, NHV Group signed a multi-year contract with Vestas. This milestone contract provides dedicated crew changes and hoisting operations for the offshore wind industry, using the state-of-the-art super medium helicopter, the Airbus H175.

The contract started in March 2025 with operations from Esbjerg, which soon expanded by adding heli-hoist services from Emden, supporting the Deutsche Bucht Blade Repair Project, and by adding crew change services from Gdansk, supporting the construction of the Baltic Power Offshore Windpark.







Energy Consumption & Efficiency

NHV Group consumes energy in various forms, such as aircraft fuel, electricity, heating or cooling.

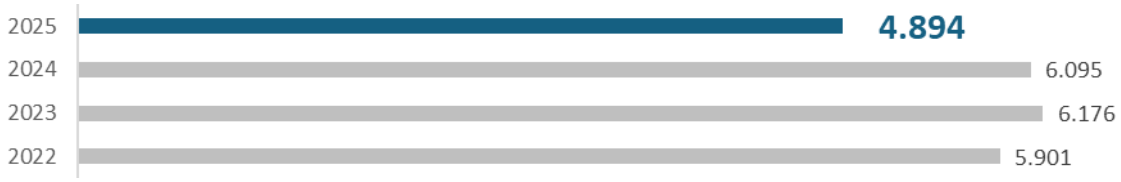
Using energy more efficiently, as well as the use of renewable energy, is essential for combating climate change and for lowering an organization's overall environmental footprint.

Aircraft fuel consumption is directly linked to our flight operations. In 2025, fuel consumption decreased by almost 20% to 4.894 tonnes due to lower flight activity in some of our bases, combined the deployment of more efficient platforms and increased SAF usage.

Electricity consumption decreased significantly in 2025.

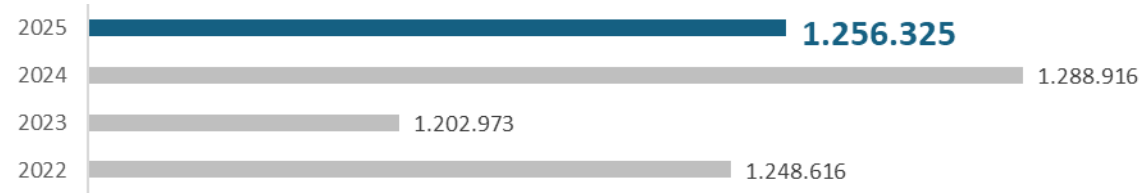
Aircraft fuel consumption

in tonnes



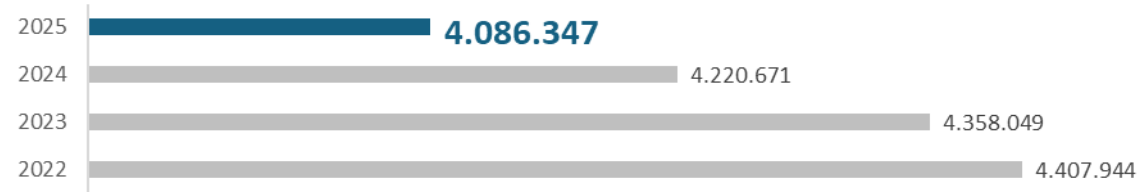
Electricity consumption

in kWh



Total energy consumption (excluding aircraft fuel)

in kWh



Noise Management

Helicopters inherently produce a substantial amount of noise, which can impact nearby communities—particularly during take-off and landing phases. In addition, ground testing following maintenance activities may cause further disturbances for residents.

Our latest-generation helicopters are significantly quieter than older models. All flight operations are conducted in compliance with established noise abatement procedures for both approach and departure, to help reduce noise-related disruptions.

We actively engage with local communities to understand their concerns and explore potential mitigation measures.

Waste Management

At NHV, we are committed to minimising waste through prevention, responsible resource management and the reuse of materials wherever possible.

As part of our ongoing sustainability efforts, we have introduced several initiatives across our operations. Across our Base Maintenance locations, fuel used during fuel tank leak checks can now be recovered and reused, rather than disposed of as waste.

Our commitment to waste reduction also extends to everyday workplace practices. Since 2017, we have encouraged employees to replace single-use plastic and paper coffee cups with reusable mugs, demonstrating how small changes can collectively make a meaningful difference.

In addition, several digitalisation initiatives, including the introduction of Electronic Flight Bags (EFBs), have helped reduce paper consumption across our operations.

Waste that cannot be prevented or reused is collected separately and managed by specialised third-party waste management companies, supporting responsible disposal and recovery practices.

Environmental Management System

We take a systematic approach to manage its environmental impact through the deployment of our ISO 14001 Environmental Management System (EMS) that was initially certified in February 2024.

The EMS currently covers the bases of Ostend (B), Rotterdam (NL), Aberdeen (UK) and Esbjerg (DK).



CERTIFICATE

EN ISO 14001 : 2015
Environmental Management System

VINÇOTTE nv
Jan Olieslagerslaan 35, 1800 Vilvoorde, Belgium

This is to certify that: Noordzee Helikopters Vlaanderen

Located at: Kalkaertstraat 101
8400 Oostende, Belgium

With sites: Oostende (BE), Rotterdam (NL), Aberdeen (UK) en Esbjerg (DK)

has established and maintains an environmental system according the requirements of EN ISO 14001 : 2015 "Environmental Management System" for:

Transport of crews and loads/supplies to and from oil and gas platforms and wind turbines; harbor pilots; (offshore services).
Training via the Approved Training Organization for pilots and engineers.
Helicopter maintenance via the Approved Maintenance Organization

This certificate is based on the result of an environmental audit documented in the audit report 61627559.

Certificate number: 24 EMS 12630R1
First issued: 26 February 2024
Valid from 26 January 2026 to 25 February 2027

Further clarifications regarding the scope of this certificate and the applicability of EN ISO 14001 : 2015 requirements may be obtained by consulting the organization.

This certificate is granted during the Certification Commission of 26 January 2026 and is subject to the General Regulations of VINÇOTTE nv.

VINÇOTTE

Signed for the certification body:

Eric Louys
Chairman Certification Committee

BELAC 016-EMS



People

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Overview

NHV Group operates across multiple countries, each with their own culture and values. Currently, NHV has 22% female and 78% male employees, representing over 25 nationalities.

We prioritise gender diversity, equity, and inclusion within our workforce.

We are committed not only to operational excellence but also to making a positive impact on local economies and fostering sustainable employment opportunities within the communities we serve.

We are dedicated to recruiting and nurturing talented individuals. We offer comprehensive training and development programmes to equip our employees with the skills and expertise necessary for success in their roles and future career aspirations. We recognise the importance of maintaining a highly skilled workforce across all facets of our operations, fostering growth and professional development through internal mobility initiatives.

We aim to cultivate not just a workplace, but a vibrant community where every individual is valued and empowered. Our Code of Conduct serves as the cornerstone of our organisational culture, setting standards for behaviour and mindset among employees.

We understand the importance of flexibility in today's workforce. To accommodate diverse lifestyles and commitments, NHV offers versatile work arrangements, remote work options, adapted schedules, and generous leave policies.

At NHV, every voice matters. We embrace participative management practices that foster open communication, collaboration, and feedback at all levels of the organisation. Employees are encouraged to contribute ideas, voice concerns, and actively participate in shaping the future of our company.

Total headcount at year end (FTE)

422

Total headcount at start of year (FTE)

424

New hires

51

Turnover

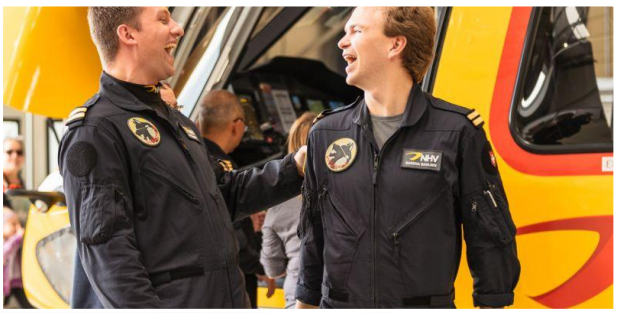
60

Percentage of male employees at year end

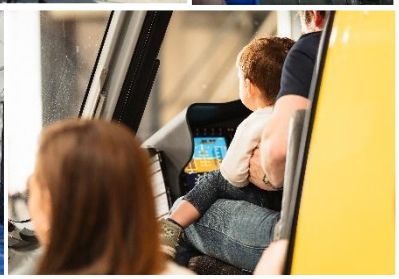
77.8%

Percentage of female employees at year end

22.2%





Accident & Safety Management

Although air travel is one of the safest transport modes, we are held to very high safety standards, and our customers expect accident-free operations.



Therefore, it will not come as a surprise that Safety is the number one core value at NHV Group.

This translates into a structured and systematic approach for managing safety through the deployment of a Safety Management System (SMS).

Each operational unit has a Safety Management System in place to manage the risks associated with its operations (air, ground, maintenance, crew training).

	2025	2024	2023
Flight Hours	13,526.82	17,490.90	17,405.05
Number of accidents	0	0	0
Number of serious incidents	1	0	0

Key elements of the SMS include:

Training

We provide type training for our flights crew and engineering staff in-house for most of the aircraft types we operate. This is done through our approved air crew and engineering training organisations.

Part of the initial and recurrent flight training is done on full motion flight simulators (FFS). During this training various normal and emergency scenarios can be practised.



In addition, we provide a range of initial and recurrent health & safety training for all employees. This includes general training on our SMS and Emergency Response Plan but equally specialized courses such as CRM, Human Factors, firefighting or COSHH, to mention only a few.

This training ensures we have qualified and well-trained staff running our daily operations.

Safety assurance audits

We have an extensive safety assurance system in place. This includes a compliance monitoring system whose main purpose is to ensure operations are being performed as prescribed by the regulator and any additional internal procedures. Furthermore, this permits to validate the adequacy and effectiveness of the safety barriers that are proactively put in place to assure safe operations.

Safety reporting and promotion



All employees can access our safety reporting system to report in a confidential manner incidents, occurrences, hazards or any other concern. These reports are analysed by the safety department and investigated when needed.

Providing feedback on these reports is essential to promote a learning safety culture. This is done by means of our monthly internal safety newsletter.

Performance monitoring

Performance is, apart from the already mentioned safety reporting and audits, also monitored by means of safety performance indicators.

Predictive safety performance monitoring of actual helicopter operations is done through Flight Data Monitoring (FDM) and Line Operations Safety Audits (LOSA).



Flight data is downloaded daily and analysed by our FDM team. The objective is to timely identify possible adverse trends in operations and take appropriate measures.

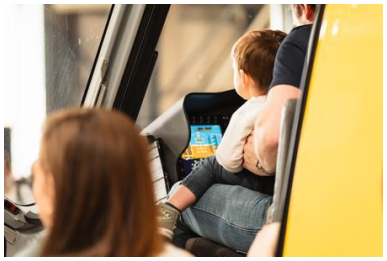
LOSA uses trained observers to collect data about pilot behaviour and its situational context on “normal” flights from supernumerary seats on the flight deck. Such monitoring allows the capture of data which can characterise pilot strategies for managing "threats, errors and undesirable states".

Health & Safety

The wellbeing of our employees is a major focus area.







Preventing injuries is of utmost importance but wellbeing goes well beyond accident prevention. NHV Group strives for a safe and healthy work environment by prioritising on optimal working conditions, emphasising risk prevention, training, employee well-being, fair compensation, and work-life balance.

Our workspaces are designed to enhance comfort, productivity, and safety, featuring ergonomic furniture, enhanced lighting, and clear demarcation of high-risk zones.

NHV's commitment to employee well-being covers both physical and mental health. Our well-being programmes include access to confidential counselling services provided by trained professionals. Additionally, employees have the option to seek psychological assistance from external partners if needed.

Mental health awareness week

In October 2025, we organised a mental health week. Dedicated mental health pages on the SharePoint with information local to each of NHV's bases were shared, and activities intended to promote good mental health during the week included team breakfasts, Strava challenges, and a group-wide mental health quiz designed to raise awareness with prizes for the top 3 scorers.



Mental health first aiders

Throughout 2025, 11 employees in our UK locations were trained to take on the role of Mental Health First Aiders, as part of our ongoing commitment to ensuring full access to mental health support for our employees.

Employee Attraction & Retention

Attracting and retaining talent is crucial for the NHV Group as it directly impacts productivity, innovation, and long-term success. By focusing on these aspects, we can create a high-performing workplace, foster a learning environment, strengthen our employer brand, and improve diversity.

This focus materialises in different ways, including the ones cited below.

Career development and training opportunities

We invest in continuous learning, upskilling, and certification programmes tailored to both technical and leadership roles within our organisation. This includes specialised training for pilots, engineers, and support staff.

Next to the mandatory courses we also organise “Lunch and learns” where we give a platform to different teams to present their department to the rest of the company and encourage individuals to share their insights and skills. Lunch-and-learns offer multiple benefits including:



- Increasing dialogue amongst colleagues
- Sharing knowledge and information
- Promoting teamwork
- Building a positive company culture
- Boosting employee morale

Inclusive and Diverse Culture

We are committed to building a workforce that reflects the diversity of the communities in which we operate. We actively support inclusion through targeted recruitment, internal awareness communication, and employee networks. We are present in eight countries, and we employ twenty-five nationalities.

Fair working conditions

We aim to foster lasting employment relationships by providing stable contracts, opportunities for internal career growth, and a transparent progression pathway. Operating across multiple countries, NHV provides employees with the chance to expand their experience through international assignments and cross-border career development opportunities.

We regularly benchmark our salary and benefits packages to ensure they remain competitive and equitable across all regions where we operate.

New employees are supported through a structured onboarding programme designed to promote smooth integration and foster professional growth.

Social activities

NHV promotes cross-departmental connection by organizing after-work activities that strengthen team bonds. Our Family Days welcome employees’ families to share in our company’s success and experience the core of our operations firsthand.



Employee wellbeing initiatives

NHV fosters a culture of care by offering well-being programmes that support mental, physical, and emotional health—providing access to counselling services and, where possible, flexible work arrangements.

Deeply embedded safety culture

Safety is at the heart of everything we do. Our robust safety management system, regular safety training, proactive reporting culture, and industry-leading safety standards create a secure working environment - essential for building employee trust and commitment, particularly in our high-risk offshore operations.



Governance

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16 PEACE, JUSTICE AND STRONG INSTITUTIONS

Corporate Governance - Board of Directors

NHV Group's governance structure is one-tier, operating pursuant to the company's articles of association. All shares have equal voting rights, there are no dual voting rights for certain shareholders.

The Board of Directors consists of 5 members of which 3 female and 2 male board members.

Changes to the board

In February 2025 one board member resigned and was replaced by a new one.

Leadership team

NHV's strong leadership is driven by the Executive Committee and supported by an extended leadership team comprising the Technical and Operational Director, and senior management, ensuring alignment across strategic, technical and operational priorities.

Organisation

The Board of Directors convenes at least quarterly, with a minimum of four meetings per year, and additional sessions scheduled as needed.

Each quarterly meeting includes a review and discussion of the company's financial results and short- to mid-term financial forecasts.

In 2025, the Board held 7 meetings, achieving a 97% attendance rate and adopted 5 written decisions. All meetings took place either at NHV Group's offices in Belgium or via videoconference.

Committees

The Board of Directors has established two separate committees:

	Audit Committee	***Nomination and Renumeration Committee***
Role	Assists the Board of Directors with: • monitoring of the accounts and budgets; • follow-up of audit works and the permanent supervision of the auditor's completed files; • the investigation of the reliability of financial information.	Reviews and advises on the remuneration of the Directors and Excom, and on the company's organisation.
Composition	Audit committee composed of 3 members and held one meeting in 2025	Rem com composed of 2 members, The Nomination & Remuneration Committee addressed matters within its remit during the 2025 financial year.

Business Ethics

Code of Conduct – Our navigator

Through our Code of Conduct, we hold the entire Group accountable to the highest ethical standards, ensuring a commitment to social responsibility, full compliance with human rights, and adherence to safety regulations.



We require all employees, contractors, consultants, as well as customers and suppliers, to adhere to the principles outlined in our Code of Conduct. A grievance procedure is in place to address potential risks, and an ethics mailbox is available for anyone wishing to report concerns.

In alignment with the EU Whistleblowers' Directive, we have established a whistleblower policy to ensure that individuals can report issues within a safe and supportive environment.

Human Rights and Anti-Discrimination

We are committed to treating everyone equitably and consistently, fostering a workplace and business environment that is characterized by openness, transparency, and trust. Our policies and procedures align seamlessly with our cultural values.

We maintain a zero-tolerance stance toward violations of anti-human trafficking and anti-modern slavery laws. Our commitment to upholding human rights wherever we operate is enshrined in our Code of Conduct and other policies. NHV's principles and guidelines align with the spirit and intent of essential international frameworks such as the United Nations Universal Declaration of Human Rights, the International Labor Organization (ILO) Declaration on Fundamental Principles and Rights at Work, the UN Guiding Principles on Business and Human Rights, and the Voluntary Principles on Security and Human Rights.

Suppliers

We expect our suppliers to fully comply with human rights, labour standards, ethical practices, and health and safety regulations. These expectations are clearly outlined in our Supplier Form and Suppliers Expectations Statement.

New suppliers are screened based on their risk profile, reputation, and commitment to ethical standards.

Anti-Corruption

We maintain a zero-tolerance stance on bribery and corruption, as outlined in our Anti-Bribery and Corruption Policy. All employees - particularly those in sales and management roles - receive targeted training to raise awareness of related risks.

Additionally, all contracts are required to include appropriate anti-bribery and corruption clauses, tailored to the specific risk level of each transaction.

Customer Satisfaction

Meeting the needs and expectations of our customers and thus increasing the overall customer satisfaction remains a key objective. One of the drivers to achieve this goal is our Quality Management System.

Originally certified in 2017, we have now started the third cycle after the successful ISO 9001 recertification in 2025. Following the recertification we have now – for the first time – covered all operational bases within the NHV Group. This enables a uniform and structured approach to managing quality.

CERTIFIED BY
ISO 9001
QUALITY MANAGEMENT
VINÇOTTE




NHV
G-NHVU
G-NHVV